

**CANADIAN
DEFENCE
LAWYERS**

**KAREN O'BYRNE
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Karen joined ICBC in 1986 after practicing law briefly in both Ontario and British Columbia. She spent ten years as an adjuster before joining the Special Counsel department in 1996. In her role as Counsel Liaison, Karen is responsible for ensuring that information relevant to litigated file-handling is communicated to both law firms and Claims staff. She publishes *The Defence*, a quarterly newsletter on current case law and ICBC instructions to defence counsel and maintains the Special Counsel web pages on both the Intranet and Internet.